# Mick Cagney

My extensive and versatile hospitality background encompasses the full spectrum of operational management, security, and customer service. My experience includes security and risk management, from door supervision and undercover security to communications dispatch; comprehensive back-of-house operations, including facilities and equipment maintenance, inventory control, workforce scheduling, recruitment, and personnel management; and front-of-house service and leadership, spanning guest relations, food service, table service, bartending, and management. This breadth of experience gives me a strong operational perspective, proven adaptability, and the ability to lead teams, solve problems under pressure, and maintain high standards across diverse working environments. I bring a hands-on approach, a strong sense of accountability, and the practical expertise required to support efficient operations and deliver consistently high-quality results.

Alongside my hospitality experience, I have developed a strong technical skill set in response to the industry's increasing reliance on technology. This includes point-of-sale systems, lighting and sound systems, public-facing websites, and internal scheduling platforms. I recently studied technical support at San Diego Community College and subsequently applied this knowledge in an IT role alongside my hospitality responsibilities.

I have managed a diverse range of organizations, including a not-for-profit scuba diving cooperative, several restaurants, a commercial outdoor sports centre, and, most recently, the hospitality and IT operations of a large Southern California homeowners association.

I offer a proven ability to manage diverse responsibilities, lead teams, resolve operational challenges, and adapt to changing business requirements. My combination of operational breadth, management experience, and technical proficiency enables me to identify and resolve problems efficiently, adapt to changing priorities, and maintain effective day-to-day operations. I welcome the opportunity to discuss how my skills and experience align with your operational needs.

My career has taken me across Ireland and the USA, with my CV reflecting addresses in Dublin, New Jersey, New York, and San Diego—and now Sligo, Ireland.